

OBJECTIVE

- To become a skilled manager, leveraging systems, people, and methodologies to achieve superior results

PROFESSIONAL SKILLS

- Process Improvement
- Collaboration
- Communication
- Proposals & Presentations
- Database Management
- Object-Oriented Analysis/Design
- Web/Graphic Design
- Marketing
- Readiness to Learn!

LEADERSHIP

- President** Department of Information Systems Club (DISC) | ASU *April 2010-Present*
- Established DISC as the leading student organization in the W.P. Carey School of Business by defining its purpose, cultivating talent, and inspiring passion.
 - Guided the organization toward customer-centric initiatives by encouraging and acting upon feedback, resulting in a 209% growth in total membership and a 6% increase in membership retention
 - Launched DISC into the international spotlight by seeking out and seizing value-adding opportunities.
- Vice President of Community Services** DISC | ASU *Sept. 2009-April 2010*
- Designed and successfully initiated the BuildFusion program, giving DISC a fresh approach to social responsibility and opening the doors to many productive corporate relations.
 - Solved logistical problems related to the relocation/rebranding of the Community Instruction Program, preventing the loss of the program and resulting in an increase in volunteer participation.

PROFESSIONAL EXPERIENCE

- Technical Analyst Intern** American Express *June 2010-Aug. 2010*
- Conducted weekly change management reviews for over 10 globally-dispersed, cross-functional teams, reducing CMR failure rates through improved accountability and development procedures.
 - Increased project efficiency by developing a large project plan template for Triumph engagements.
 - Drove savings of over 7% in Triumph project sizing by updating the current model’s estimating factors.
- Freelance Information Systems Consultant** Roman Designs: IT Consulting *Sept. 2009-Present*
- Provided business strategy consultation and website design/implementation for Health-e-Solutions
 - Raised profits for Tempe Woman’s Club by proposing, creating and implementing a web-based rental tracking and payment solution.
- Owner/Operator** Roman Landscaping | Mesa, AZ *Jan. 1999-Present*
- Increased net revenues 25% by analyzing and improving the accounts receivable collection processes.
 - Increased employee productivity ~40% by reinforcing company policies, objectives, and best practices.
- Database Assistant** A-Med Health Care | Huntington Beach, CA *Nov. 2003-May 2007*
- Streamlined employee training by generating assessment resources and posting to the intranet site.
 - Provided feedback to Systems Administrator by identifying deficiencies in *SalesLogix* (a CRM system).

ACADEMICS

- Bachelor of Science, Computer Information Systems** GPA: 3.4 *May 2011*
W. P. Carey School of Business, Arizona State University | Tempe, AZ
- Honorable Mention, Microsoft Imagine Cup** *March 2011*
- Finalist, CaselT International Case Competition** *Feb 2011*
- ITIL V3 FOUNDATIONS CERTIFIED** *May 2010*
- WINNER, Avnet Tech Games vmWare Virtualization Challenge** *April 2010*
- WINNER, Avnet Tech Games Video Tech Spot Challenge** *April 2010*
- Third Prize, Cloud-Based Application Development Contest** *hosted by Salesforce April 2010*